

## Amendment 287

### Contract No. 229944

#### **To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System**

This Amendment 287 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 21<sup>st</sup> day of January, 2014, by and between Vix Technology (USA) Inc. (formerly known as ERG Transit Systems (USA Inc.), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

#### Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for performing the Preliminary Analysis (PA) necessary to develop a proposal for the scope and cost to implement a solution to add new functionality to the Call Center Website (CCW) which will support the Agencies' business need to process credit card payments from customers whose initial Autoload payment has failed and a second payment transaction is required to cover the debt. This work is performed per RFI 714 ORCA CCW Failed Autoload Credit Card Repayment as approved by the Agencies on January 10, 2014.
- C. The Parties agree that the Work necessary to perform the Preliminary Analysis will be compensated as follows.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

## **Agreement**

### **Section 1.0 Description of Work**

1.1 The Contractor will perform the preliminary analysis to produce a report of findings (ROF) with its proposal, based on an agreed set of requirements, to add new functionality to the CCW which will support the Agencies' business need to process credit card payments from customers whose initial Autoload payment has failed and a second payment transaction is required to cover the debt. The Contractor will also propose the associated administrative functionality to search for, track status/activity and report on failed all Autoload payments. The parties agree to the following process for development of this ROF:

- (a) The parties will engage in meetings to review the business needs for the new work item and determine and document the requirements. Said meetings shall include the necessary technical resource(s) from the Contractor.
- (b) The Contractor will perform an analysis of based on the requirements as defined in item 1.1 (a).
- (c) The Contractor will submit the first version of the ROF to the Agencies detailing the requirements as summarized in 1.1(a) and (b).
- (d) The Agencies and the Contractor will, if needed, exchange comments and questions of clarifications in a few iterations to ensure the requirements are fully understood and agreed upon.
- (e) Upon notice from the Agencies that the requirements, as documented are agreed, the Contractor shall update the ROF further to detail the following:
  - i. A solution proposal mapped to the requirements as agreed upon in item (e)
  - ii. A list of configuration items that will need to be modified or added
  - iii. A summary of issues, risks or system constraints to be considered in the solution, or suggestions for a limited or otherwise altered solution
  - iv. A detailed cost estimate to implement the solution based on the agreed requirements
  - v. A detailed schedule proposal to include Milestones for key decisions and/or deliverables as required for the solution
  - vi. A summary of required Contract revisions, if any

(f) The Agencies and the Contractor will, if needed, exchange comments and questions of clarifications to ensure the solution as proposed meets the requirements as agreed in section 1.1 (e). The number of exchanges will be a function of the complexity and number of requirements.

(g) Upon submission of the completed ROF and approval by the Agencies, which shall not be unreasonably withheld, the Agencies will confirm that the Contractor's work is complete.

1.2. If, following approval of the deliverable in item (e) above, the Agencies request a change to the previously agreed upon requirements which results in a need to materially change the ROF, the work associated with this Amendment shall be deemed complete and a revised Amendment will be drafted for the scope and cost associated with the work to address the new or changed requirements.

## **Section 2.0 Schedule**

2.1 The Contractor will perform the work to prepare and submit to the Agencies the initial Preliminary Analysis Report of Findings (PA-ROF) as described in Section 1.0 no later than fifty-six (56) days following conclusion of the requirement gathering meetings as detailed in Section 1.1 (a).

## **Section 3.0 Compensation Changes**

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

### **VI. IMPLEMENTATION**

#### **SPECIAL PROGRAMS**

		<b>LUMP SUM COST</b>
To perform Preliminary Analysis for a solution to add functionality to the CCW to process and administer credit card payments for failed Autoload transactions.		
<b>TOTAL</b>		<b>\$10,888</b>

Amendment No. 287

Amendment No. 287

Page 3

## Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Two Hundred and eighty-seven shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: DWT

Its: General Manager

Date: 1/17/14

The Agencies

By: Antonio Galvez

Their: Operations Manager

On behalf of the Agencies

Date: January 21, 2014